

Providing **Access**  
to **Healthcare** for the **Uninsured**  
and **Underinsured**



SERVING THE COUNTIES OF:

Alcona • Arenac • Iosco • Ogemaw • Oscoda





OPENING DOORS TO THE SERVICES YOU NEED



# ***The Use of Outcome Measures for Sustainability***

Communities Joined in Action

January 17, 2008

Cathy V. Maxwell, Executive Director



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A **MAJOR** tool utilized is HealthKey's  
~ANNUAL REPORT~





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HealthKey's ANNUAL REPORT is produced collaboratively by the HealthKey team as well as Quality First Healthcare Consulting ~  
Ms. Candi Chitty





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## Report Includes:

- Enrollment Data
- Medicaid Screening Applications
- ROCI
- Pharmacy Assistance
- Emergency Room Activities
- Financial Assistance
- RN Case Management Data
- AND....Much, much MORE





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## EXAMPLES OF EASY-TO-READ Graphs

Table 6: FIA (Family Independence Agency) Eligibility Screening Summary Detail with Three-year Comparison

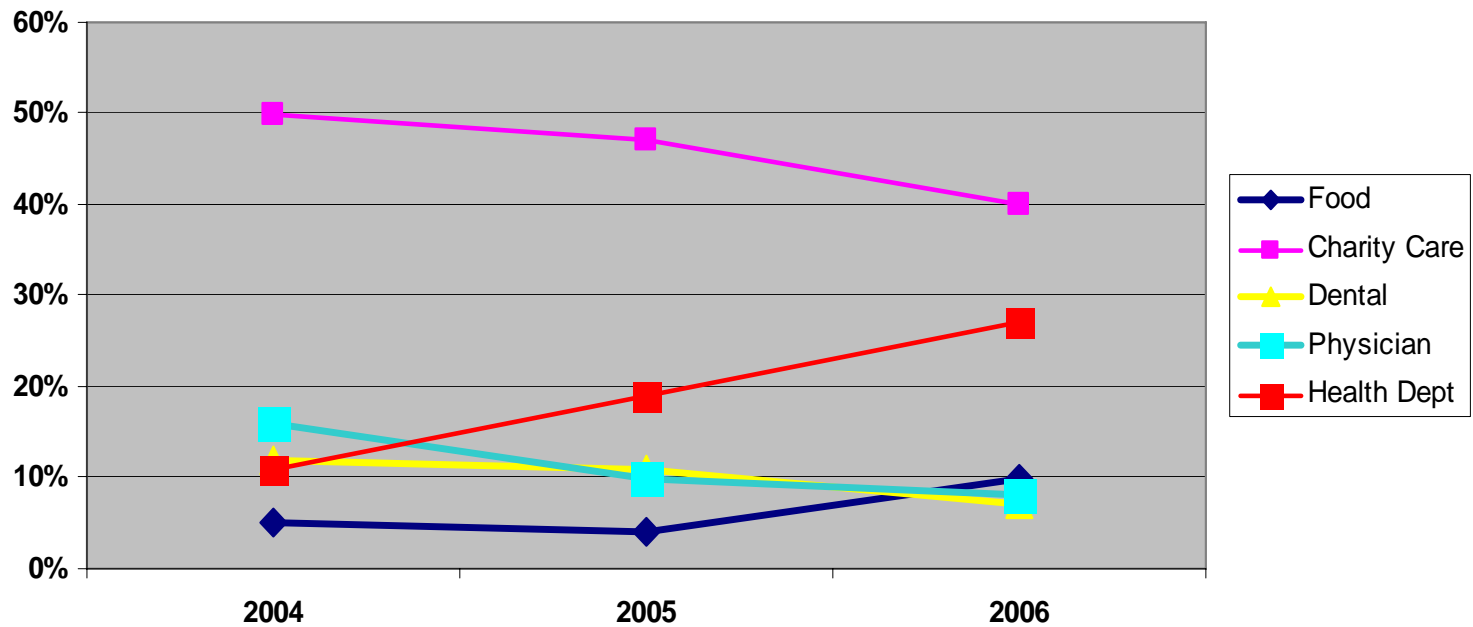
Performance Indicator	2004	2005	2006	2004-2006 Totals
<b>Percent Eligible Screened Goal 90%</b>	100% (669/669)	100% (1033/1033)	100% (542/542)	100% (2244/2244)
<b>FIA Apps Referred Goal: 5%</b>	37.2% (249/669)	45.2% (467/1033)	66% (360/542)	48% (1,076/2244)
<b>FIA Apps Approved Goal: 5%</b>	34.1% (85/249)	37.9% (177/467)	15% (56/360)	30% (318/1076)
<b>Apps Denied</b>	40.5% (101/249)	50.7% * (237/467)	50% (180/360)	51% (548/1076)
<b>FIA Apps Pended (this includes those in the spend-down process.)</b>	23.7% (59/249)	8.5% (40/467)	34% (124/360)	21% (223/1076)



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### HealthKey Top Five Referral Categories Three Year Comparison





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HealthKey  
E

Make It Personal....



4 - News Press, Section C, Wednesday, May 10, 2006

**AREA NEWS**



*Courtesy photo*  
**HUMAN CONVEYOR BELT** - Volunteers from St. Joseph Health System, HealthKey, Iosco Regional Educational Service Agency (IRESA) and Boy Scouts joined forces last week to help feed more than 900 area residents through a Mobile Food Pantry in observance of National Cover the Uninsured Week. Pictured above are IRESA students helping to unload and stack over 15,000 pounds of food, while others disbursed boxes of food to 317 families, who came to the distribution point, and to shut-ins in the Tawas area. St. Joseph Parish Nurses also took blood pressures as part of their St. Joseph Health System's health check-ups.



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It is **IMPORTANT** to TELL YOUR STORY....

- **WHO** you are
- **WHERE** you have been
- **HOW** they can lend a hand
- **WHAT** your future holds
- **WHEN** the opportunity arises
- Local, State and National level

**ANYONE**



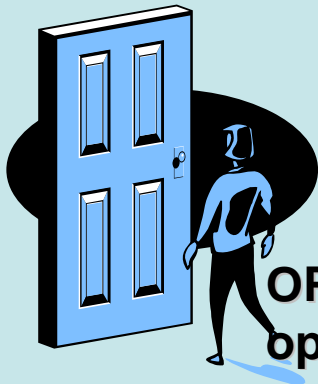
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**SHORT TERM & LONG TERM Sustainability hinges  
on....**

**YOU**

You have the **KNOWLEDGE &  
DATA....** Make it work for your  
program!



**OPEN the door to UNLOCK new  
opportunities!!**



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Please feel free to contact me for any questions:

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***Thank you....***

**YOU HAVE BEEN  
A GREAT  
AUDIENCE!!**

