



340B PHYSICIAN DISPENSING & MAIL ORDER PROGRAM

“Patients love it, it’s easy to use and it works!” – Kathy Homrok, MD
Medical Director, Metro Family Practice – Wilksburg, PA

What is the program?

The CCN *340B Physician Dispensing and Mail Order Program* allows people to get their prescriptions filled right at their doctor’s office – usually within 5 minutes after their appointment.

How does it work?

A patient simply hands their prescription to a trained dispensary technician, who enters the necessary information into a computer. Drug interactions are checked through an on-line national database, and the insurance claim is processed – just like at a drugstore. The technician then obtains the prepackaged medication from a locked drug cabinet; bar-code scans it to verify the correct compound and strength, affixes the proper labels and hands it to the patient along with instructions for its use.

How long does it take?

On average, it takes about 90 seconds to process a prescription – compared to an average of about 20 minutes at a drugstore.

What if there’s a problem?

If a drug interaction or other potential medical problem is discovered, the prescribing doctor is consulted, who, with the support of a CCN pharmacist, resolves the problem – just like in a drugstore, only faster, since it all takes place at the doctor’s office, where the doctor and patient can talk about alternatives.

What if someone doesn’t have prescription coverage?

Because participating doctor’s offices can purchase medications at greatly reduced

rates¹ (50% below drugstore prices, on average) large discounts can be offered to patients without drug coverage, based on their income.

Where is this program available?

At participating doctor’s offices that are designated as Federally Qualified Health Centers. A list of participating organizations is available through CCN.

How are refills handled?

Refills can be obtained directly at the doctor’s office or via home delivery from the CCN Central Pharmacy at 877-349-MEDS.

What’s not available at the doctor’s office?

Controlled substances or narcotics, such as “pain killers,” are not available at participating doctor’s offices. These prescriptions, along with other “specialty” medications, must be obtained through the CCN Central Pharmacy.

Who is CCN?

Coordinated Care Network is a community-based organization located in Pittsburgh dedicated to addressing the health care needs of the uninsured and underinsured.

How to learn more?

Call Coordinated Care Network at 1-888-CCN-6296 or visit www.coordinatedcarenetwork.org.

¹ Through the federal 340B drug discount program.