

Call Date	Initiator	Member Last Name	Member First Name	Adherence		Outcome Summary
				Codes	Clinic notified	
7/6/2006	CCN		CYNTHIA	13	YES	MEDS ON HOLD-PCR CALLS PT FOR UPDATES
7/6/2006	CCN		DAVID	2	YES	WELCOME CALL 7/07/MEDS DELIVERED/
7/7/2006	CCN		BRIAN	7	YES	MED DISC-PT WILL NOT TAKE BECAUSE IT MAKES HIM SICK
7/7/2006	CCN		CHRISTOPHER	2	YES	MEDS HELD UNTIL CONTACT ESTABLISHED ON 7/12
7/11/2006	CCN		CHARLES	2	YES	MEDS HELD UNTIL PT CALLED ON 7-31
7/12/2006	CCN		CHRISTOPHER	10	YES	PT IN REHAB-MEDS WILL BE SENT TO BROOKVILLE ADDRESS
7/13/2006	CCN		LESLIE	2	YES	MEDS DELIVERED TO CLINIC AS REQUESTED BY AGH
7/14/2006	CCN		RICHARD	2	YES	CONTACT ESTABLISHED/WELCOME CALL COMPLETE 7/14
7/17/2006	CCN		BRIAN D.	2	YES	PCR ESTABLISHED CONTACT-WELCOME CALL COMPLETE 7/18
7/17/2006	CCN		CYNTHIA	13	YES	MEDS ON HOLD-PCR CALLS PT FOR UPDATES
7/17/2006	CCN		BRIAN	2	YES	HELD MEDS UNTIL CONTACT WAS ESTABLISHED
7/17/2006	CCN		CHARLES	10	YES	PT BELIEVED TO BE IN REHAB, PER AGH-MEDS ON HOLD
7/17/2006	CCN		EVELYN	2	YES	CONTACT ESTABLISHED-MEDS DELIVERED ON TIME
7/18/2006	CCN		CHRISTOPHER	11	YES	MEDS DELIVERED ON TIME-NO ISSUE
7/20/2006	CCN		JAMES	13	YES	MEDS ON HOLD-PCR CALLS PT FOR UPDATES
7/20/2006	CCN		CHRISTOPHER	2	YES	NEW ADDRESS OBTAINED/MEDS SHIPPED ON TIME
7/24/2006	CCN		MICHAEL	2	YES	CONTACT ESTABLISHED-MEDS DELIVERED ON TIME
7/24/2006	CCN		RICHARD	11	YES	UNABLE TO CONTACT PT-PT SCHEDULED FOR COURRIER ONLY
7/26/2006	CCN		JAMES	13	YES	MEDS ON HOLD-PCR CALLS PT FOR UPDATES
7/26/2006	CCN		THEODORE	2	YES	MEDS SENT/RECEIVED ON TIME
7/27/2006	CCN		JOHN	2	YES	ALL PHONES ARE DISC/PT ASKED TO CALL US/NO PT CONTACT
7/31/2006	CCN		CHARLES	11	YES	PT REPORTS BEING AWAY/MEDS PROCESSED & SENT
8/8/2006	CCN		KAREN	13	YES	OVERSTOCK STARTED 1/2 WAY THROUGH
8/10/2006	CCN		CYNTHIA	13	YES	MISSING UNKNOWN AMOUNT OF MEDICATION
8/10/2006	CCN		CYNTHIA	4	YES	STEWART NOTIFIED OF NON ADHERENCE
8/10/2006	CCN		THEODORE	13	YES	OVERTOCKED FROM LAST PHARMACY 2 BOTTLES EACH
8/11/2006	CCN		ELLIOTT	2	YES	STUART WILL CONTACT CCN FOR ALL REFILLS
8/14/2006	CCN		HAROLD	2	YES	SENT MEDS PER MARYELLEN PT LIVES IN A HOUSE
8/14/2006	CCN		RICHARD	2	YES	UNABLE TO SECURE DELIVERY ARRANGEMENT MADE TO DELIVER
8/21/2006	CCN		WILLIAM	2	YES	2 DELIVERY ATTEMPT
8/21/2006	CCN		WILLIAM	11	YES	2 CONTACT ATTEMPTS REGARDING DELIVERY
8/21/2006	CCN		PAUL	2	YES	MULTIPLE ATTEMPTS TO DELIVER TO PATIEN AND CONTACT
8/21/2006	CCN		PAUL	11	YES	PATIENT REPORTS HE IS ASLEEP
8/21/2006	CCN		KAREN	13	YES	REPORTS OVERSTOCK SEND MEDICATIONS 8/25 MEDS DUE ON 8/8
8/22/2006	CCN		PAUL	2	YES	SF UPDATED
9/5/2006	CCN		HAROLD	2	YES	UNABLE TO REACH PT
9/6/2006	CCN		TRACEY	10	YES	HOLD MEDICATION UNTIL HEAR FROM CLINIC
9/6/2006	AGH		TRACEY	10	YES	PT IN HOSPITAL HOLD MEDICATION
6-Sep	CCN		JAY	1	YES	REPORTED SUCIDAL THOUGHTS
9/6/2006	CCN		DAVID	2	YES	UNABLE TO ESTABLISH CONTACT
9/6/2006	CCN		THEODORE	2	YES	PT MOVED/ LEFT MULTIPLE MESSAGES

9/7/2006 CCN	CYNTHIA	13 YES	OVERSTOCK
9/7/2006 CCN	CYNTHIA	4 YES	REPORTS MISSING DOSES BUT IS TRYING TO REMEMBER
9/8/2006 CCN	JAMES	2 YES	SF UPDATED
9/8/2006 CCN	JAMES	13 YES	PT REPORTS HAVING AN OVERSTOCK OF ALL MEDICATION
9/11/2006 CCN	JAY	1 YES	PT SUICIDAL IN THOUGHTS
9/12/2006 CCN	CYNTHIA	13 YES	PT REPORTS HAVING AN OVERSTOCK OF ALL MEDICATION
9/12/2006 CCN	JAY	8 YES	AZITHROMYCIN MAKES HIM EXTREMELY ILL
9/14/2006 CCN	RICHARD	2 YES	UNABLE TO REACH PT
9/21/2006 CCN	JAMES	1 YES	PT WANTS TO STAY AT MEDMARK
9/26/2006 CCN	BRIAN	1 YES	DISTRUST REPORTED TO CLINIC
9/26/2006 CCN	BRIAN	13 YES	PT REPORTS AN OVERSTOCK OF MEDICATION/1 MONTH LEFT
9/26/2006 CCN	EVELYN	2 YES	2 CONTACT ATTEMPS REGARDING DELIVERY
9/27/2006 CCN	JULIA	13 YES	PATIENT REPORTS OVERSTOCK
9/27/2006 CCN	GEORGE	13 YES	PATIENT REPORTS OVERSTOCK
9/27/2006 CCN	SHARON	7 YES	CM ASSISTANCE TO COORDINATED FOOD
9/29/2006 PT	RICHARD	11 YES	PT WANTS ALL MEDS DELIVERED TOGETHER
9/30/2006 CCN	HAROLD	13 YES	HOLD MEDICATION UNTIL 10/16/06
10/3/2006 CCN	GARY	13 YES	REPORTS OVERSTOCK FROM LAST PHARMACY ME AWARE
10/5/2006 CCN	DAVID	13 YES	HOLD UNTIL NOV 1 DANA AWARE
10/6/2006 CCN	DALE	13 YES	REPORTS OVERSTOCK SEND MEDICATIONS BONNIE UPDATED
10/6/2006 CCN	NATHANIAL	2 YES	PHONE NOT WORKING
10/9/2006 CCN	TIM	13 YES	HOLD ALL MEDS UNTIL FURTHER NOTICE
10/11/2006 PT	MICHAEL	11 YES	PT WANTS ALL MEDS DELIVERED TOGETHER
12-Oct CCN	RAYMOND	2 YES	2 CONTACT ATTEMPS REGARDING DELIVERY
10/23/2006 CCN	PAUL	2 YES	UNREACHABLE 2 ATTEMPTS MADE
10/30/2006 CCN	COREY	11 YES	3 DELIVERY ATTEMPT BY UPS
30-Oct PHC	CHARLENE	4 YES	BONNIE REPORTED FAXED ORDER ON 9/17/06 DID NOT RECEIVE
10/31/2006 CCN	ALPHONSO	2 YES	UNABLE TO REACH PT
10/31/2006 CCN	CYNTHIA	13 YES	OVERSTOCK DUE TO ER STAYS
11/6/2006 CCN	EMILLE	2 YES	PHONE NOT WORKING SENT MEDICATION
11/10/2006 CCN	MATHEUS	10 YES	IN HOSPITAL HOLD ALL MEDICATION
10-Nov CCN	KAREN	13 YES	HOLD ALL MEDS UNTIL FURTHER NOTICE
11/14/2006 CCN	WALTER	1 YES	PT IN REHAB- BONNIE AWARE
11/22/2006 CCN	JOHN	2 YES	SUCCESSFUL DELIVERY MADE
11/24/2006 CCN	BRIAN	2 YES	SHOULD BE OUT OF MEDS M/E UPDATED
11/30/2006 CCN	HAROLD	13 YES	HOLD AND CALL ON 12/11/06
11/30/2006 CCN	DENNIS	10 YES	PER WIFE SEVERE HEAD ACHE
11/30/2006 CCN	RICHARD	13 YES	PT HAS ITEMS AT AGH THAT WE HAVE BEEN TRYING TO DELIVER
11/30/2006 CCN	BILL	1 YES	NOT TAKING LEXAPRO M/E AWARE HOUSING ISSUES
11/15/2006 CCN	ALAN	13 YES	HOLD MEDICATION END OF DECEMBER
12/1/2006 CCN	MATHEUS	10 YES	PT IN LONG TERM IN-PT NURSING CARE.
12/1/2006 CCN	JAMIE	3 YES	PT MUST BE SEEN PRIOR TO OBTAINING REFILLS-PT AWARE
12/1/2006 CCN	ERIC	13 YES	PT REPORTS OVERSTOCK/HOLDING MEDS UNTIL 1/02/06

12/4/2006 CCN	ROGER	2 YES	CONTINUED CONTACT ATTEMPTS WILL BE MADE
12/4/2006 CCN	BENJAMIN	2 YES	PT CONTACT CCN LATER IN AFTERNOON
12/4/2006 CCN	KEVIN	13 YES	HOLD MEDS UNTIL PT CALLS, AT PT REQUEST
12/5/2006 CCN	SHARON	2 YES	CONTINUED CONTACT ATTEMPTS WILL BE MADE
12/12/2006 CCN	VERNON	13 YES	HOLDING MEDS UNTIL PT CALLS, PER PT REQUEST.
12/12/2006 CCN	SHARON	2 YES	CONTINUED ATTEMPTS WILL BE MADE UNTIL DEL COMPLETE
12/12/2006 CCN	PAUL	2 YES	ORDER WILL BE HELD PENDING PT/AGH INSTRUCTIONS
12/13/2006 CCN	DAVID	13 YES	PCR WILL CALL IN TWO WEEKS TO SEE IF HE NEEDS MEDS
12/14/2006 CCN	MICHELLE	13 YES	PT REPORTS OVERSTOCK/HOLDING MEDS UNTIL 1/02/06
12/20/2006 CCN	SHENNOD	13 YES	MINOR OVERSTOCK-HOLDING MEDS ONE MONTH
12/21/2006 CCN	JAY	2 YES	HELD MEDS UNTIL CONTACT WAS ESTABLISHED
12/23/2006 CCN	KAREN	2 YES	HOLDING MEDS UNTIL CONTACT IS ESTABLISHED.
12/28/2006 CCN	MAURICE	2 YES	MEDS AT AGH WAITING FOR PT TO PICK UP
12/29/2006 CCN	EVELYN	2 YES	HOLDING MEDS UNTIL CONTACT IS ESTABLISHED.
1/2/2007 CCN	THEODORE	13 YES	HOLDING MEDS UNTIL PT IS CAUGHT UP
1/2/2007 CCN	TIM	13 YES	HOLD MEDS 3 WKS UNTIL PT IS CAUGHT UP
1/2/2007 CCN	ONTAUN	13 YES	HOLD MEDS/CHECK WITH PT IN ONE WEEK.
1/2/2007 CCN	KAREN	13 YES	HOLD ACYCLOVIR UNTIL SHE REQUESTS
1/3/2007 CCN	BRIAN	13 YES	SENDING MEDS IN ONE MONTH, PER PT.
1/3/2007 CCN	JEFFERY	13 YES	PT REQ WE HOLD MEDS ONE MONTH.
1/5/2007 CCN	MICHAEL	2 YES	SENDING MEDS, PR PT. NOT SUBMITTING RR FOR PAIN MEDS
1/5/2007 CCN	CHARLENE	13 YES	HOLDING MEDS UNTIL PT CALLS.
1/5/2007 CCN	NORMAN	13 YES	HOLD MEDS APPROX ONE MONTH UNTIL PT CATCHES UP
1/5/2007 CCN	DENNIS	2 YES	CONTINUED ATTEMPTS UNTIL CONTACT ESTABLISHED
1/5/2007 CCN	JOSEPH	13 YES	CALLING PT ON 2/05/07 TO SEE IF HE NEEDS ANYTHING
1/5/2007 AGH	JAMES	13 N/A	STUART REPORTS OVERSTOCK.PT NON COMPLIANT.
1/5/2007 CCN	ANDRE	13 YES	CALLING PT ON 2/05/07 TO SEE IF HE NEEDS ANYTHING
1/8/2007 CCN	PAUL	10 YES	HOLD MEDS UNTIL PT D/C FROM WASH HOSP 724-223-3070
1/11/2007 CCN	LINDA	10 YES	NO ACTION NEEDED/AGH MARYELLEN AWARE
1/11/2007 CCN	HAROLD	2 YES	HOLDING MEDS UNTIL WE HEAR FROM PT. FJB
1/11/2007 CCN	LISA	2 YES	AWAITING DIRECTION FROM AGH/PT



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8/06



